

Frequently Asked Questions about the Digital Dance Weekend

We have created this document to help assist you with as many things as we can. Thank you for bearing with us during this time as we try to troubleshoot some of the issues you might run across. If you have additional questions, please reach out to our Digital Dance Weekend Happiness Experts, Jessie Chan (Jchan1996@gmail.com) and Cody Flowers (dancewithcody@gmail.com). You can reach them via Facebook Messenger or email. Due to the high quantity of questions we may receive, please note it may take a few minutes to get back to you. Please be patient as this is all new to us as well.

How to Prepare For The Weekend

- **Find your dance shoes.** While we are dancing at home, it's still important to support your feet and wear appropriate shoes.
- **Get your beverages ready** (e.g. water, coffee, wine). The lessons and social dancing are back-to-back. There may not be a lot of time for you to wander off to make a new drink. We packed the schedule to give you the most dancing that we could. Also, don't forget to hydrate!
- **Locate chargers for your personal electronics and make sure they are fully charged,** especially if you're using mobile devices such as tablets or phones. Keep them around because you may need to begin charging them throughout the day as their batteries get low. We recommend, if possible, to keep your primary device plugged in during the lessons and social dancing to ensure it keeps its charge. Also, don't let it fall asleep on you. Make sure you look through the settings to ensure your phone's screen will not go blank while you are in the middle of dancing.
- **Take breaks!** At dance events, we typically take a few minutes to ourselves, sit down, or even step outside if you can to get a little fresh air. Your body will tell you when to rest, and when it does, please listen to it -- the videos will be there later to rewatch. Just be sure to resist the urge to open other windows, tabs, and apps on your devices as overworking your electronics may interfere with your streaming experience when lessons resume.
- **Clear enough space for dancing;** relocate some furniture if you need to in order to make sure that you have enough space for you to move freely. Some of our lessons and social dancing will require a bit of traveling around your room.
- **Restart your electronic devices before each day of streaming.** These may include your modem, router, computer, phone, tablet, and/or television. This may help to prevent your device from overheating by shutting down unrelated processes that might otherwise run in the background. Keep an electric fan nearby just in case that ends up occurring anyway.
- **Turn on Notifications for the Digital Dance Weekend Group.** Not sure how? Check out this link: https://www.facebook.com/help/187225274663021?helpref=uf_permalink

General Questions

- **Where will the lessons be and how can I find the videos?** All of the videos will appear in the Digital Dance Weekend private group that you are a member of. The lessons and social dancing will appear in the group as a post, and you can click on them to view them!
- **How will the lessons work?** Have you ever wanted to get front row instruction from your favorite choreographers? This is your moment! Each lesson will be 45 minutes to an hour long followed by social dancing. All lessons will be posted as live videos with the choreographer/instructor leading the live video with you ready to learn!
- **How will social dancing work?** A YouTube link will appear as a post following the Live Video. Clicking the link leads you to a YouTube playlist where the instructor will dance through a few songs of their choosing. Note: the YouTube socials are pre-recorded, but don't worry, they will be dancing with you via the video.
- **How do I get in touch with the choreographer/instructor after the teach?** You can use the stepsheet to obtain the choreographer/instructor's contact information and message them after their teach and social dancing is over.
- **Where can I find the step sheets?** We have asked choreographers to teach the best and newest dances they have. Not all of the dances taught this weekend will have a step sheet readily available. The step sheets that are created can be found in the Files section of the Digital Dance Weekend group after the dance has been taught. If the step sheet has not been released yet, you can look for it once the dance is officially released to the public. Remember, you may be getting to learn these dances before anyone else!
- **Where can I find the videos after the stream has ended?** The videos will continue to live in the Digital Dance Weekend group for your viewing pleasure when you want to view and rewatch them.
- **I'm having a great time, how can I interact with folks?** You can take a selfie of you taking a lesson and post it on Facebook and tag "@Digital Dance Weekend" so others can see the fun you're having.
- **Can I comment on the videos that are live or social dancing?** Of course! We highly encourage it! If you are having issues, though, please reach out to our Happiness Experts, Jessie Chan or Cody Flowers, so we can better assist you quicker. You can find our contact information at the bottom.
- **How do I calculate what time the workshops are in my time zone?** You can use this website to figure out what time it is where you live compared to EDT in Florida.
<https://www.timeanddate.com/worldclock/converter.html>

Technology

- **The live video stopped when the music played. What happened?** Don't panic! Facebook's music licensing may have blocked the video. We knew this might happen so we came prepared. We will be posting a YouTube video of the choreographer/instructor dancing with the music shortly. Hold tight, we have you covered.
- **My Live Stream is frozen, skipping, or not synced with the voice, what do I do?** There may be a few things you can do to refresh the Live Stream to get it caught back up.
 - Try to refresh the page
 - Restart the Facebook App or Live Stream video. The Live Stream is live so when you get back into the video, it will be live again.
 - You may be experiencing internet connection issues. You may need to restart your internet or it may not be strong enough to run the Live Stream video.
 - Make sure that you only have 1-2 devices on your Wifi. Having more devices on wifi will slow down the speed of the internet.
- **Why is there a lag in the video between my phone and my computer?** Sometimes, the internet connection on your phone or computer may be quicker than the other which is causing the delay.
- **The video on my screen is super dark and hard to see, what do I do?** You can try turning up the brightness on your phone or TV.
- **How do I connect Facebook to my TV?** There are lots of ways to do this! Here is a website that will explain how: <https://www.facebook.com/help/276515126152168>

Line Dance Foundation

- **What is the Line Dance Foundation?** The LDF is a charity providing practical and financial support to people who earn their living or part of their living through Line dance and find themselves in difficulties, need or distress. By pulling together for the Line Dance Foundation you have helped many people who have faced difficult and challenging circumstances. Website: <http://www.linedancefoundation.com/>
- **Do any of the proceeds from the Digital Dance Weekend go to LDF?** Yes! A portion of the proceeds will benefit the Line Dance Foundation.
- **How can I donate to the Line Dance Foundation?** You can donate by following this link: <http://www.linedancefoundation.com/donate.html>
- **I have questions about LDF, who can I reach out to?** You can direct your questions to Cody Flowers, an Ambassador for LDF. His email is dancewithcody@gmail.com.